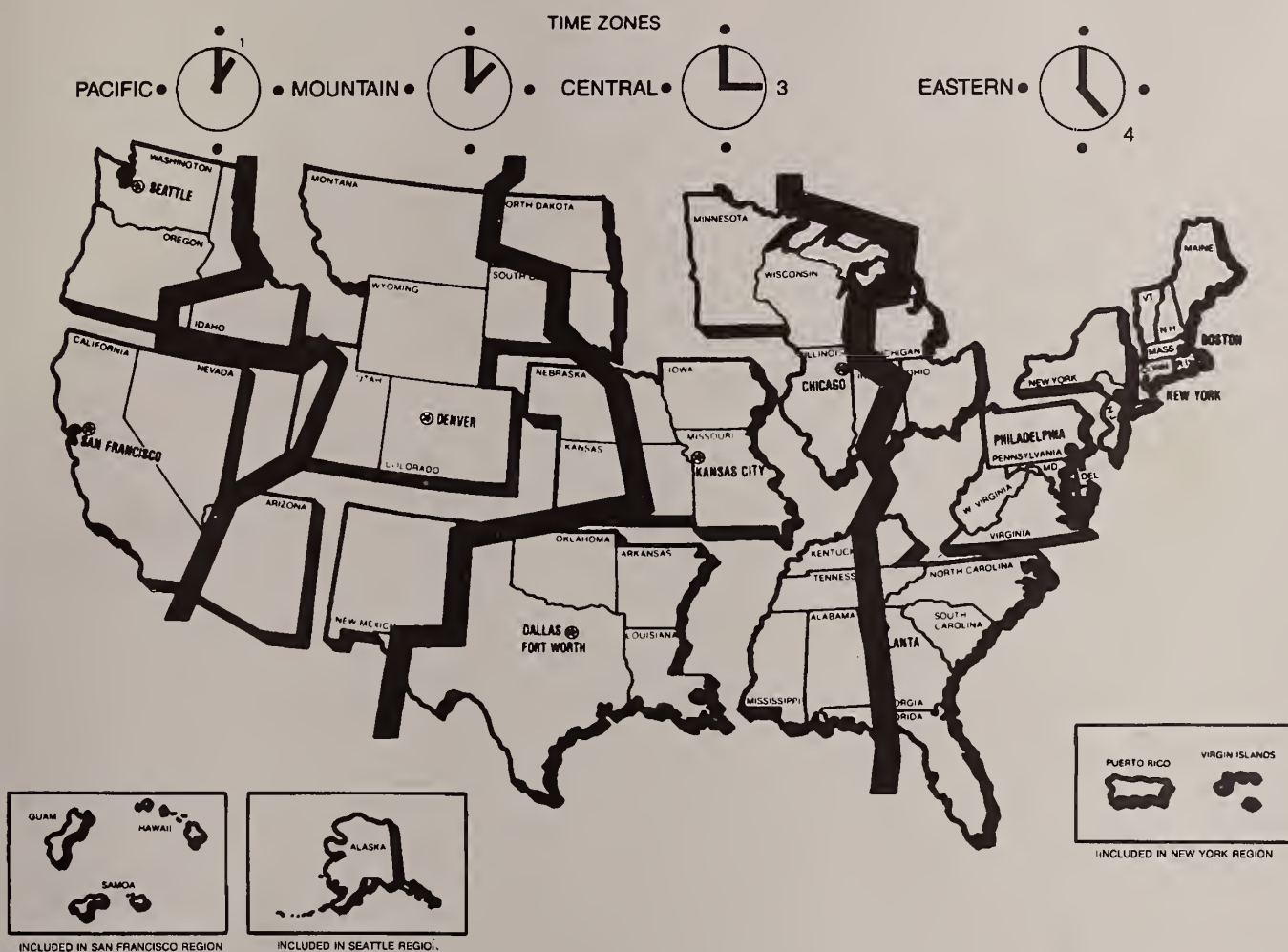


Health Care Financing Administration INTERMEDIARY AND CARRIER DIRECTORY



U.S. Department of
Health and Human Services
Health Care Financing Administration
Bureau of Program Operations
HID-1 (1/93)

HISTORY

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INTERMEDIARY-CARRIER DIRECTORY

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES

HEALTH CARE FINANCING ADMINISTRATION

HID-1 JANUARY 1993 REV. 33

This is Revision 33 to the Intermediary-Carrier Directory.
Discard all previous revisions since all sections of the
directory have been updated.

This directory is intended for the internal use of the Health
Care Financing Administration staff in facilitating contact with
Medicare Intermediaries and Carriers. Any inquiries regarding
the content of this directory or changes to the information
contained herein should be referred to the Health Care Financing
Administration, Bureau of Program Operations, Office of
Contracting and Financial Management, Division of Acquisition and
Contracts, Contractor Operations Branch, Meadows East Building,
Room 332, 6325 Security Boulevard, Baltimore, Maryland 21207.

COMMUNICATING WITH INTERMEDIARIES AND CARRIERS

The rights and obligations of Intermediaries and Carriers and the
Secretary are covered under the Medicare contracts. No request
should be made of contractors unless specifically authorized by
these contracts. Any questions in this regard should be
addressed to the Bureau of Program Operations, Office of
Contracting and Financial Management, Division of Acquisition and
Contracts, Room 332, Meadows East Building.

PLEASE NOTE

All work days begin on Monday and end
on Friday, unless otherwise stated.

All hours of operation are from a.m. to p.m.

ABBREVIATIONS

RHC - Rural Health Clinics
CHC - Community Health Centers
CSC - Christian Science Claims
HHA - Home Health Agencies
HL - Histocompatibility Labs (Independent)
OPA - Organ Procurement Agencies (Independent)
PE - Parenteral/Enteral

INTERMEDIARY AND CARRIER DIRECTORY

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PART I
BLUE CROSS AND BLUE SHIELD ASSOCIATION
AND
BLUE CROSS PLANS

BLUE CROSS AND BLUE SHIELD ASSOCIATION

676 North St. Clair Street
 Chicago, Illinois 60611

PHONE: 312-440-6000
 FAX: 312-440-5891

AGREEMENT NO. HCFA 87-001-1
 HOURS: 8:30 - 4:30

Bernard R. Tresnowski
 President
 PHONE: 312-440-6010

Preston Jordan
 Senior Vice President
 Business Support
 PHONE: 321-440-5690

Harry P. Cain, II
 Senior Vice President
 Federal Programs Group
 PHONE: 312-440-6149

Donald R. Cohodes, Sc.D.
 Vice President
 Federal Programs Group
 PHONE: 312-440-6245

ALABAMA

BLUE CROSS AND BLUE SHIELD OF ALABAMA

450 Riverchase Parkway, East
 Birmingham, Alabama 35298

PROVIDER SERVICE AREA: State of Alabama

PHONE: 205-988-2100
 FAX: 205-733-7255

AGREEMENT NO. HCFA 87-001-1.1
 HOURS: 8:00 - 4:45

E. Gene Thrasher
 President and
 Chief Executive Officer
 PHONE: 205-988-2116

Charles R. Hartsell
 Senior Vice President
 of Claims and
 Legislative Affairs
 PHONE: 205-988-2126

Robert Orr
 Manager
 Medicare A Claims
 PHONE: 205-988-2992

Horace L. (Dick) Jones
 Executive Vice President
 PHONE: 205-988-2121

Linda Northcutt
 Director
 Medicare Claims
 Administration
 PHONE: 205-988-2137

PART I

ALASKA

(See Blue Cross of Washington/Alaska)

ARIZONABLUE CROSS AND BLUE SHIELD OF ARIZONA, INC.

P.O. Box 37700
Phoenix, Arizona 85069

STREET ADDRESS:
2410 W. Royal Palm Drive
Phoenix, Arizona 85021

PROVIDER SERVICE AREA: State of Arizona

PHONE: 602-864-4100
FAX: 602-864-4062

AGREEMENT NO. HCFA 87-001-1.2
HOURS: 8:00 - 4:30

Robert B. Bulla
- President and Chief
Executive Officer
PHONE: 602-864-4444

Denise Marshall
Director
Federal Programs
PHONE: 602-864-4224

David F. Ward
Vice President
Finance
PHONE: 602-864-5300

Tony M. Astorga, C.P.A.
Senior Vice President,
CFO and Treasurer
PHONE: 602-864-4676

Jody Chandler
Senior Vice President
Claims and Federal
Programs
PHONE: 602-864-4445

ARKANSASARKANSAS BLUE CROSS AND BLUE SHIELD, INC.A MUTUAL INSURANCE COMPANY

601 Gaines Street
Little Rock, Arkansas 72203

PROVIDER SERVICE AREA: State of Arkansas

PHONE: 501-378-2334
FAX: 501-378-2804

AGREEMENT NO. HCFA 87-001-1.3
HOURS: 8:00 - 4:45

George K. Mitchell, M.D.
President
PHONE: 501-378-2133

Regina H. Stewart
Vice President
Government Programs
PHONE: 501-378-2836

Amanda Crosby
Manager, Provider Audit
and Reimbursement
PHONE: 501-378-2248

Sharon Allen
Executive Vice President
PHONE: 501-378-2145

Theresa Milligan
Manager
Government Programs
Support
PHONE: 501-378-2078

PART I

CALIFORNIA

BLUE CROSS OF CALIFORNIA
P.O. Box 70000
 Van Nuys, California 91470

STREET ADDRESS:
 21555 Oxnard Street
 Woodland Hills, California 91367

PROVIDER SERVICE AREA: State of California
 SPECIAL CLAIMS: HHA, INDEPENDENT HOSPICES (WEST)

PHONE: 818-703-2345
 FAX: 818-703-2792

AGREEMENT NO. HCFA 87-001-1.73
 HOURS: 8:00 - 4:30

Leonard D. Schaeffer
 Chairman
 PHONE: 818-703-3145

Joe Tuma
 Director
 Provider Audit
 Department
 PHONE: 818-703-2971

Juliette Chenian
 Manager
 Medicare Claims
 PHONE: 818-703-3652

Patricia Johnson
 Senior Vice President
 Senior Programs
 PHONE: 818-703-3192

Janie Solomon
 Manager, Medicare
 Program Compliance
 PHONE: 818-703-3671

COLORADO

(See New Mexico Blue Cross and Blue Shield, Inc.)

CONNECTICUT

BLUE CROSS AND BLUE SHIELD OF CONNECTICUT, INC.
370 Bassett Road
 North Haven, Connecticut 06473-4210

PROVIDER SERVICE AREA: State of Connecticut

PHONE: 203-239-4911
 FAX: 203-265-8188

AGREEMENT NO. HCFA 87-001-1.7

Harry J. Torello
 President

Carl J. Maleri
 Senior Vice President

 Daniel J. Cyr
 Director of Government
 Programs
 PHONE: 203-630-4976

James M. Buccheri
 Vice President of
 Institutional Relations
 and Government Programs
 PHONE: 203-630-4976

PART I**DELAWARE****BLUE CROSS AND BLUE SHIELD OF DELAWARE, INC.**

One Brandywine Gateway, P.O. Box 1991
Wilmington, Delaware 19899

PROVIDER SERVICE AREA: State of Delaware

PHONE: 302-421-3000

AGREEMENT NO. HCFA 87-001-1.8

FAX: 302-421-2089

Robert C. Cole, Jr.
President
PHONE: 302-421-3020

Ralph Crouch
Senior Vice President
and Treasurer
PHONE: 302-421-3150

George H. English, Jr.
Director
National and Government
Business Claims
PHONE: 302-421-3293

Gilbert P. Bardsley
Senior Vice President
PHONE: 302-421-3191

Jerry Icenogle
Vice President
Claims Administration
PHONE: 302-421-3452

Roy Underwood
Manager, Medicare Claims
PHONE: 302-421-3427

DISTRICT OF COLUMBIA

(See Blue Cross and Blue Shield of Maryland)

FLORIDA**BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.**

P.O. Box 2711
Jacksonville, Florida 32231-0021

STREET ADDRESS:
532 Riverside Avenue
17th & 18th Floors
Jacksonville, Florida 32202

PROVIDER SERVICE AREA: State of Florida

PHONE: 904-791-6111

AGREEMENT NO. HCFA 87-001-1.10

HOURS: 8:00 - 4:30

William E. Flaherty
President

Patricia A. Williams
Vice President
Medicare Part A
PHONE: 904-791-8155
FAX: 904-791-8378

F. Lamar James
Director of
Financial Performance
PHONE: 904-791-8358

Bruce A. Davidson
Senior Vice President
Government Program
Operations, 20T
PHONE: 904-791-6779
FAX: 904-791-8082

PROVIDER AUDIT

Suman Makker
3 Center Bldg
532 Riverside Avenue
Jacksonville, FL 32202
PHONE: 904-791-8429

BLUE CROSS AND BLUE SHIELD OF FLORIDA CONTINUED ON NEXT PAGE.

PART I

FLORIDA (Continued)BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.

Andrew DePirro
Director
Programs Relations, 18T
PHONE: 904-791-6428

Terri Lee
Acting Director
Claims, 17T
PHONE: 904-791-8041

GEORGIABLUE CROSS AND BLUE SHIELD OF GEORGIA, INC.

2357 Warm Springs Road
P.O. Box 9048
Columbus, Georgia 31908-9048

PROVIDER SERVICE AREA: State of Georgia

PHONE: 404-571-5371
FAX: 404-571-5431

AGREEMENT NO. HCFA 87-001-1.11
HOURS: 8:00 - 5:00

Richard D. Shirk
President and Chief
Executive Officer
PHONE: 404-842-8410

Joan Burks
Senior Vice President
for Government Programs
PHONE: 706-571-5301

Robert W. Ebert
Assistant Vice President
Medicare Claims
Operations
PHONE: 706-571-5281

Robert M. Unwin
Assistant Vice President
Provider Audit &
Reimbursement
PHONE: 706-571-5440

HAWAII

(See Hawaii Medical Service Association)

IDAHO

(See Blue Cross and Blue Shield of Oregon)

PART I

ILLINOISHEALTH CARE SERVICE CORPORATION

233 North Michigan Avenue
Chicago, Illinois 60601

PROVIDER SERVICE AREA: State of Illinois
SPECIAL CLAIMS: HHA

PHONE: 312-938-6000
FAX: 312-565-1107

AGREEMENT NO. HCFA 87-001-1.14
HOURS: 8:00 - 4:00

S. Martin Hickman
Chairman of the Board
and Chief Executive
Officer
PHONE: 312-938-6817

John F. Nutting
Senior Vice President
Government Contracts
PHONE: 312-938-6209

Marilee Pritchard
Medicare Part A
Coordinator
PHONE: 312-938-6201

Raymond F. McCaskey
President and Chief
Operating Officer
PHONE: 312-938-6746

Thomas F. Meyer
Director, Provider
Reimbursement and Audit
PHONE: 312-938-6158

Cecilia Krull
Vice President
Medicare A
PHONE: 312-938-7687

INDIANAASSOCIATED INSURANCE COMPANIES, INC. - ADMINASTAR

OPERATIONS OFFICES:
8115 Knue Road
Indianapolis, Indiana 46250

EXECUTIVE OFFICES:
120 Monument Circle, Suite 200
Indianapolis, Indiana 46204

PROVIDER SERVICE AREA: State of Indiana

PHONE: 317-841-4425 (Operations Office)
PHONE: 317-488-6000 (Corporate Office)
FAX: 317-841-4691

AGREEMENT NO. HCFA 88-001-1.16
HOURS: 8:00 - 4:00

L. Ben Lytle
President and
Chief Executive Officer
PHONE: 317-488-6488

Stephen Crickmore
President
Medicare A and B
PHONE: 317-841-4540

Ronald E. Rosenberg
Executive Vice President
Government and Consumer
Sector
PHONE: 314-488-6485

Marsha Barker
Director
Government Programs
PHONE: 317-841-4405

Melissa Freeman
Medicare Coordinator
PHONE: 317-841-4419

PART I**IOWA****IASD HEALTH SERVICES CORP.**

636 Grand Avenue
Station 28
Des Moines, Iowa 50309

PROVIDER SERVICE AREA: States of Iowa and South Dakota
SPECIAL CLAIMS: HHA

PHONE: 515-245-4618
FAX: 515-245-3984

AGREEMENT NO. HCFA 87-001-1.17
HOURS: 8:00 - 4:30

Robert D. Ray
President and Chief
Executive Officer

C. Craig Hennesy
Chief Operating Officer

Sally T. Wood
Vice President
Government Programs

KANSAS**BLUE CROSS AND BLUE SHIELD OF KANSAS, INC.**

1133 S.W. Topeka Boulevard
P.O. Box 239
Topeka, Kansas 66601

PROVIDER SERVICE AREA: State of Kansas

PHONE: 913-291-7000
FAX: 913-291-7824

AGREEMENT NO. HCFA 87-001-1.19
HOURS: 8:00 - 4:30

Thomas L. Miller
President and Chief
Executive Officer

Jay Lohmann
Vice President
Government Programs
and Community Affairs

KENTUCKY**SOUTHEASTERN MUTUAL INSURANCE COMPANY**

(d/b/a Blue Cross and Blue Shield of Kentucky)
10100 Linn Station Road
Louisville, Kentucky 40223

PROVIDER SERVICE AREA: State of Kentucky

PHONE: 502-423-2011
FAX: 502-339-5182

AGREEMENT NO. HCFA 87-001-1.20
HOURS: 8:00 - 4:30

Stephen T. Bow
President and
Chief Executive Officer
PHONE: 502-423-2522

Sheleen Q. Fryer
Executive Vice President
PHONE: 502-423-2099

Robert B. Fleming
Executive Director,
Federal Contracts
PHONE: 502-423-2550

PART I**LOUISIANA****(See Blue Cross and Blue Shield of Mississippi, Inc.)****MAINE****ASSOCIATED HOSPITAL SERVICE OF MAINE****(d/b/a BLUE CROSS AND BLUE SHIELD OF MAINE)****2 Gannett Drive****South Portland, Maine 04106-6911****PROVIDER SERVICE AREA: State of Maine****SPECIAL CLAIMS: HHA, Provider-Based HHA/Hospice, RHC****PHONE: 207-822-7000****AGREEMENT NO. HCFA 87-001-1.22****FAX: 207-822-7375****Andrew W. Greene
President and Chief
Executive Officer****Wayne R. Webster
Senior Vice President,
Finance and Treasurer****Richard J. Haggerty
Medicare Coordinator****Peter H. Brown
Vice President
Government Programs****Albert Harvey
Director, Audit
and Reimbursement****John H. Raeke
Director
Regional Home Health****MARYLAND****BLUE CROSS AND BLUE SHIELD OF MARYLAND, INC.****P.O. Box 4368, 1946 Greenspring Drive****Timonium Industrial Park****Timonium, Maryland 21093****CORPORATE HEADQUARTERS ADDRESS:****10455 Mill Run Circle****Owings Mills, Maryland 21117****PROVIDER SERVICE AREA: State of Maryland and the District of Columbia****PHONE: 410-561-4034****AGREEMENT NO. HCFA 87-001-1.23****FAX: 410-561-7951****HOURS: 8:00 - 4:15****Carl J. Sardegna
President
PHONE: 410-998-5252****Charles E. Vadakin
Chief Operating Officer
PHONE: 410-998-5850****Linda Benedict
Vice President
Government Programs
PHONE: 410-998-6012
or 410-561-4021**

PART I

MASSACHUSETTSBLUE CROSS AND BLUE SHIELD OF MASSACHUSETTS, INC.

100 Summer Street
Boston, Massachusetts 02110

PROVIDER SERVICE AREA: State of Massachusetts

PHONE: 617-956-2000
FAX: 617-956-2703

AGREEMENT NO. HCFA 87-001-1.24
HOURS: 8:00 - 4:00

William C. Van Faasen
President and Chief
Executive Officer
PHONE: 617-956-3300

Martin V. Joyce, Jr.
Executive Vice President
Client Service Group
PHONE: 617-956-3318

Louis J. Resca, Jr.
Vice President
Government Programs
PHONE: 617-956-3414

MICHIGANBLUE CROSS AND BLUE SHIELD OF MICHIGAN

600 Lafayette East
Detroit, Michigan 48226

PROVIDER SERVICE AREA: State of Michigan

PHONE: 313-225-9000
FAX: 313-225-9397

AGREEMENT NO. HCFA 88-001-1.25
HOURS: 8:30 - 4:45

Richard E. Whitmer
President and Chief
Executive Officer
PHONE: 313-225-0443

Rosalee Livingston
Vice President
Government Business
Group
PHONE: 313-225-0860

Louis Gorning
Director
Government Budget and
Planning
PHONE: 313-225-7374

Robert H. Reveley
Senior Vice President
Michigan Services
PHONE: 313-225-0661

Thomas Walters
Vice President
Provider/Professional
Relations and
Administration
PHONE: 313-225-0589

Joe Dobrich
Director
Medicare A Operations
PHONE: 313-225-9341

PART I

MINNESOTABLUE CROSS AND BLUE SHIELD OF MINNESOTA

P.O. Box 64357

St. Paul, Minnesota 55164-0357

STREET ADDRESS:

3535 Blue Cross Road

St. Paul, Minnesota 55164-0357

PROVIDER SERVICE AREA: State of Minnesota

PHONE: 612-456-8000

FAX: 612-456-1050

AGREEMENT NO. HCFA 88-001-1.26

HOURS: 8:15 - 4:30

Andrew P. Czajkowski

President

PHONE: 612-456-8400

Jennifer Joy Bahnemann

Vice President

Government Programs

PHONE: 612-456-8601

Sandra Humphrey

Senior Manager

Medicare A Operations

PHONE: 612-456-8621

Norman C. Storbakken

Group Vice President and

Chief Financial Officer

PHONE: 612-456-8040

Daryl Blowers

Director

Provider Audit and

Reimbursement

PHONE: 612-456-8450

MISSISSIPPIBLUE CROSS AND BLUE SHIELD OF MISSISSIPPI, INC.

P.O. Box 23035

Jackson, Mississippi 39225-3035

(STREET ADDRESS)

3545 Lakeland Drive

Jackson, Mississippi 39208-9799

PROVIDER SERVICE AREA: States of Mississippi, Louisiana, and Missouri

PHONE: 601-932-3704

FAX: 601-932-9233

AGREEMENT NO. HCFA 87-001-1.27

HOURS: 8:00 - 4:30

Aaron J. Johnston

Chairman, President and

Chief Executive Officer

Richard F. Lefoldt

Vice President

Government Programs

Sarah Burkett

Assistant Vice President

Medicare Benefits

Administration

Larry D. Lawrence, CPA

Chief Operating Officer

Government Business and

Corporate Support

Division

PART I

MISSOURI

(See Blue Cross & Blue Shield of Mississippi and Mutual of Omaha)

MONTANABLUE CROSS AND BLUE SHIELD OF MONTANA, INC.

GREAT FALLS DIVISION
P.O. Box 5004
Great Falls, Montana 59403

HELENA DIVISION
P.O. Box 4309
Helena, Montana 59601

STREET ADDRESS:
3360 Tenth Avenue, South
Great Falls, Montana 59403

STREET ADDRESS:
404 Fuller Avenue
Helena, Montana 59601

PROVIDER SERVICE AREA: State of Montana

PHONE: 406-791-4000 (Direct Dial)
FAX: 406-727-9355

AGREEMENT NO. HCFA 87-001-1.30

HOURS: (Winter) 8:00 - 5:00

(Summer Hours - Memorial Day to Labor Day)
7:30 - 4:00

Alan F. Cain
President
(Located in
Helena Division)
FAX: 406-442-9968

Terry R. Srenar
Executive Vice President

Hal Rawson
Vice President Planning
and Government Programs

Carl Tanberg
Vice President
Provider Services
(Medicare Coordinator)

Carl J. Tanberg
Vice President and
General Manager
Great Falls Division

Mike Wagner
Medicare Manager

NEBRASKA

BLUE CROSS AND BLUE SHIELD OF NEBRASKA
P.O. Box 3248, Main Post Office Station
Omaha, Nebraska 68180

STREET ADDRESS:
7261 Mercy Road
Omaha, Nebraska 68124

PROVIDER SERVICE AREA: State of Nebraska

PHONE: 402-390-1883 (Direct Dial)
FAX: 402-398-3640

AGREEMENT NO. HCFA 87-001-1.31

HOURS: 8:00 - 4:30

Richard L. Guffey
President

David V. Realph
Treasurer and Chief
Financial Officer

John T. Hines
Vice President
Government Programs

PART I

NEVADA

(See Aetna Life Insurance Company)

NEW HAMPSHIRENEW HAMPSHIRE-VERMONT HEALTH SERVICETwo Pillsbury Street
Concord, New Hampshire 03301PROVIDER SERVICE AREA: States of New Hampshire and Vermont
SPECIAL CLAIMS: RHCPHONE: 603-224-9511
FAX: 603-226-4027AGREEMENT NO. HCFA 87-001-1.32
HOURS: 8:00 - 4:30Joseph L. Marcille, CLU
President and Chief
Executive OfficerEdward Cutting
Sr. Vice President
Client ServicesRoger Loos
Director
Government Programs/
Medicomp
PHONE: 603-224-9511Martin L. Mitchell, Jr.
Executive Vice PresidentNEW JERSEYBLUE CROSS AND BLUE SHIELD OF NEW JERSEY, INC.33 Washington Street
Newark, New Jersey 07102

PROVIDER SERVICE AREA: State of New Jersey

PHONE: 201-456-2000
FAX: 201-456-2086AGREEMENT NO. HCFA 87-001-1.33
HOURS: 8:00 - 5:00John J. Petillo, Ph.D.
President and Chief
Executive Officer
PHONE: 201-456-2721Joseph G. Rampone
Vice President
Government Programs
PHONE: 201-456-2233Patrick J. O'Brien
Director
Medicare Division
PHONE: 201-456-3168

PART I

NEW MEXICONEW MEXICO BLUE CROSS AND BLUE SHIELD, INC.

P.O. Box 27630

Albuquerque, New Mexico 87125-7630

STREET ADDRESS:

12800 Indian School Road, N.E.

Albuquerque, New Mexico 87112

PROVIDER SERVICE AREA: States of New Mexico and Colorado

SPECIAL CLAIMS: HHA, RHC

PHONE: 505-291-3540

FAX: 505-291-6158

AGREEMENT NO. HCFA 87-001-1.34

HOURS: 8:00 - 4:30

Jerry Sconce
Vice President
Government Programs,
RMHCC
PHONE: 505-291-3540

Jim Lundquist
Director
Medicare Part A
Operations
PHONE: 505-291-3557

NEW YORKEMPIRE BLUE CROSS AND BLUE SHIELD

622 Third Avenue

New York, New York 10017

PROVIDER SERVICE AREA: State of New York

PHONE: 212-476-1000

FAX: 212-682-5746

AGREEMENT NO. HCFA 87-001-1.38

HOURS: 8:30 - 4:30

Albert A. Cardone
Chairman of the Board
and Chief Executive
Officer
PHONE: 212-476-6060

Harvey W. Friedman
Corporate Vice President
PHONE: 212-476-3781

BILL PROCESSING SITE:

CORRESPONDENCE SHOULD BE SENT TO:

MEDICARE PART A BILL PROCESSING

P.O. Box 4846

Syracuse, New York 13221

STREET ADDRESS:

518 James Street

Syracuse, New York 13203

PHONE: 315-474-4100

FAX: 315-474-8741

HOURS: 8:00 - 4:15

Janet M. Sernett
Assistant Vice President
Medicare A Operations
PHONE: 315-474-4120

PART I

NORTH CAROLINABLUE CROSS AND BLUE SHIELD OF NORTH CAROLINA

P.O. Box 2291
Durham, North Carolina 27702

STREET ADDRESS:
800 South Duke Street
Durham, North Carolina 27701

PROVIDER SERVICE AREA: State of North Carolina

PHONE: 919-490-3540
FAX: 919-688-4973

AGREEMENT NO. HCFA 87-001-1.43
HOURS: 8:00 - 4:30

Thomas A. Rose
President
PHONE: 919-490-2400
FAX: 919-490-0171

Teresa L. Morris
Director
Medicare Claims
PHONE: 919-490-3344
FAX: 919-688-4973

O. Brown Gardner
Senior Director
Medicare Programs
PHONE: 919-490-3540
FAX: 919-688-4973

J. Sherman Owens
Vice President
Benefits Administration
PHONE: 919-490-2210
FAX: 919-419-8385

NORTH DAKOTABLUE CROSS AND BLUE SHIELD OF NORTH DAKOTA

4510 13th Avenue, S.W.
Fargo, North Dakota 58121

PROVIDER SERVICE AREA: State of North Dakota

PHONE: 701-282-1100
FAX: 701-282-1002

AGREEMENT NO. HCFA 87-001-1.44
HOURS: 8:00 - 4:30

Michael Unhjem
President and Chief
Executive Officer
PHONE: 701-282-1327

LeNoel Lichtsinn
Senior Vice President
PHONE: 701-282-1329

David Cummings
Medicare Coordinator
and Manager
Medicare Operations
PHONE: 701-282-1220

PART I

OHIO

COMMUNITY MUTUAL INSURANCE COMPANY
 (d/b/a COMMUNITY MUTUAL BLUE CROSS AND BLUE SHIELD)
 P.O. Box 145482
 Cincinnati, Ohio 45250-5482

STREET ADDRESS
 Holiday Park West
 801 West Eight Street
 Cincinnati, Ohio 45203

PROVIDER SERVICE AREA: State of Ohio

PHONE: 513-872-8100
 FAX: 513-852-4249

AGREEMENT NO. HCFA 87-001-1.46
 HOURS: 8:30 - 4:30

Dwane Houser
 Chairman and
 Chief Executive Officer
 PHONE: 513-977-8811

Donald M. Dominick
 Director
 Medicare Finance and
 Program Administration
 PHONE: 513-852-4354

Ed Shamrock
 Director
 Audit and Reimbursement
 PHONE: 513-852-4330

Stefen F. Brueckner
 President and Chief
 Operating Officer
 PHONE: 513-977-8910

Richard Erb
 Medicare Coordinator
 PHONE: 513-852-4288

George C. Preston
 Director
 Medicare Claims
 Operations
 PHONE: 513-852-4201

Thomas C. Mowry
 Vice President
 Government Programs
 PHONE: 513-852-4230

OKLAHOMA

GROUP HEALTH SERVICE OF OKLAHOMA, INC.
 (d/b/a BLUE CROSS AND BLUE SHIELD OF OKLAHOMA)
 1215 South Boulder Avenue
 Tulsa, Oklahoma 74119

PROVIDER SERVICE AREA: State of Oklahoma

PHONE: 918-560-2090
 FAX: 918-560-3506

AGREEMENT NO. HCFA 87-001-1.52
 HOURS: 8:00 - 4:45

Ralph S. Rhoades
 President and Chief
 Executive Officer
 PHONE: 918-560-2410

Tom Bowser
 Senior Vice President,
 Benefits Administration
 PHONE: 918-560-2039

Peggy A. Risinger, FACHE
 Vice President and
 Director of
 Government Programs
 PHONE: 918-560-2090

PART I

OREGONBLUE CROSS AND BLUE SHIELD OF OREGON

P.O. Box 8110
Portland, Oregon 97207-8110

STREET ADDRESS:
100 S.W. Market Street
Portland, Oregon 97201

PROVIDER SERVICE AREA: States of Oregon and Idaho
also Clark County in the State of Washington

PHONE: 503-721-7007
FAX: 503-228-3304

AGREEMENT NO. HCFA 87-001-1.53
HOURS: 9:00 - 3:00

Richard Woolworth
Chief Executive Officer
and President
PHONE: 503-225-5206

Arnold Holloway
Executive Vice President

James E. Verdick
Vice President
Government Programs
PHONE: 503-721-7115

PENNSYLVANIA

INDEPENDENCE BLUE CROSS
(Formerly BLUE CROSS OF GREATER PHILADELPHIA)
1901 Market Street
Philadelphia, Pennsylvania 19103

PROVIDER SERVICE AREA: Pennsylvania Counties of Philadelphia,
Bucks, Montgomery, Chester, and Delaware
SPECIAL CLAIMS: HHA

PHONE: 215-241-2400
FAX: 215-241-2774

AGREEMENT NO. HCFA 87-001-1.72
HOURS: 8:15 - 4:30

G. Fred DiBona, Jr.
President and Chief
Executive Officer
PHONE: 215-241-2422

Eugene J. Ott
Executive Vice President
and Chief Operating
Officer
PHONE: 215-241-2424

Robert A. McKeown
Senior Vice President
Provider Services
PHONE: 215-241-2770

PART I

VERITUS INC.
 (d/b/a BLUE CROSS OF WESTERN PENNSYLVANIA
 Fifth Avenue Place
 120 Fifth Avenue
 Pittsburgh, Pennsylvania 15222

EXPRESS MAIL ONLY:
 Veritus, Inc., Government Business
 Foster Plaza Building 8
 730 Holiday Drive, Suite _____
 Pittsburgh, Pennsylvania 15220

PROVIDER SERVICE AREA: Pennsylvania Counties except those
 listed for Independence Blue Cross
 SPECIAL CLAIMS: RHC

PHONE: 412-255-7000
 FAX: 412-392-4660

AGREEMENT NO. HCFA 87-001-1.56
 HOURS: 8:30 - 4:45

Eugene J. Barone
 Chairman and Chief
 Executive Officer
 PHONE: 412-255-8250

Gus P. Georgiadis
 Corporate Vice President
 Government Business and
 Corporate Affairs
 PHONE: 412-255-7858

Address all technical
 and procedural
 correspondence to:
 Marilyn Koch
 Vice President
 Government Business
 120 Fifth Avenue
 Fifth Avenue Place
 Suite F8221
 Pittsburgh, PA
 15222-3099

PHONE: 412-928-6201
 FAX: 412-928-3972

RHODE ISLAND

BLUE CROSS AND BLUE SHIELD OF RHODE ISLAND
 444 Westminster Street
 Providence, Rhode Island 02903-3279

PROVIDER SERVICE AREA: State of Rhode Island

PHONE: 401-459-1000
 FAX: 401-272-2389

AGREEMENT NO. HCFA 87-001-1.58

Douglas J. McIntosh
 President

George Schobel
 Senior Vice President
 Government Programs

John Lauzon
 Director of Federal
 Programs

PART I

SOUTH CAROLINABLUE CROSS AND BLUE SHIELD OF SOUTH CAROLINA
MEDICARE

P.O. Box 100190
Columbia, South Carolina 29202

STREET ADDRESS
I-20 at Alpine Road
Columbia, South Carolina 29219

PROVIDER SERVICE AREA: State of South Carolina
SPECIAL CLAIMS: HHA

PHONE: 803-788-3860
FAX: 803-736-9289

AGREEMENT NO. HCFA 87-001-1.59
HOURS: 8:30 - 5:00

M. Edward Sellers
President and
Chief Executive Officer

William R. Horton
Group Vice President
Government Programs

Bruce W. Hughes, Jr.
Assistant Vice President
Medicare Audit &
Reimbursement

Leon C. Myers
Assistant Vice President
Medicare Part A
PHONE: 803-425-4534

SOUTH DAKOTA

(See IASD Health Service Corp)

TENNESSEEBLUE CROSS AND BLUE SHIELD OF TENNESSEE

801 Pine Street
Chattanooga, Tennessee 37402

PROVIDER SERVICE AREA: State of Tennessee
SPECIAL CLAIMS: RHC

PHONE: 615-755-5779
FAX: 615-752-6518

AGREEMENT NO. HCFA 87-001-1.60
HOURS: 8:00 - 4:15

J. Robert McGuff
Chief Executive Officer

William E. Nuckols
Executive Vice President

David L. Deal
Vice President
Government Programs

Thomas Long
President

Wesley Sorrow
Senior Vice President

PART I

TEXASBLUE CROSS AND BLUE SHIELD OF TEXAS, INC.

P.O. Box 660031
Dallas, Texas 75266-0031

STREET ADDRESS:
901 South Central Expressway
Richardson, Texas 75080

PROVIDER SERVICE AREA: State of Texas

PHONE: 214-669-6900
FAX: 214-669-7612

AGREEMENT NO. HCFA 87-001-1.62
HOURS: 7:30 - 4:00

Rogers K. Coleman, M.D.
President
PHONE: 214-669-6011

Lelia Wright
Vice President
Medicare
PHONE: 214-669-7414

Ed Hanchey
Division Manager
Provider Reimbursement
PHONE: 214-669-6394

Jeff Langmead
Chief Operations Officer
PHONE: 214-669-6065

Vernon Walker
Vice President
Comptroller
PHONE: 214-669-6190

UTAHBLUE CROSS AND BLUE SHIELD OF UTAH

2455 Parley's Way
P.O. Box 30270
Salt Lake City, Utah 84130

PROVIDER SERVICE AREA: State of Utah

PHONE: 801-487-6441
FAX: 801-481-6994

AGREEMENT NO. HCFA 87-001-1.63
HOURS: 8:30 - 4:30

Jed H. Pitcher
President and
Chief Executive Officer
PHONE: 801-481-6665

Frank Leonard
Vice President
Finance
PHONE: 801-481-6535

Frank Brown
Vice President
Government Programs
(Medicare Coordinator)
PHONE: 801-481-6673

VERMONT

(See New Hampshire-Vermont Health Service)

PART I

VIRGINIABLUE CROSS AND BLUE SHIELD OF VIRGINIA

602 South Jefferson Street

P.O. Box 12201

Roanoke, Virginia 24023-2201

PROVIDER SERVICE AREA: States of Virginia and West Virginia

PHONE: 804-354-7000

AGREEMENT NO. HCFA 87-001-1.64

FAX: 703-985-2089 (Roanoke Office)

HOURS: 8:15 - 4:45

804-354-2232 (Richmond Office)

Norwood H. Davis, Jr.
Chief Executive Officer
and Chairman of the
Board
PHONE: 804-354-7487

Paul S. Keyser
Vice President
Medicare Operations
PHONE: 703-985-2069

Thomas Jarvis
Director
Medicare Operations
PHONE: 703-985-3930

Timothy Brown
Director
Reimbursement
PHONE: 804-354-2222

WASHINGTONBLUE CROSS OF WASHINGTON AND ALASKA

P.O. Box 2847

Seattle, Washington 98111-2847

STREET ADDRESS:

7001 - 220TH S.W.

Mountlake Terrace, Washington 98043

PROVIDER SERVICE AREA: States of Washington and Alaska

PHONE: 206-670-1010

AGREEMENT NO. HCFA 87-001-1.66

FAX: 206-670-5505

HOURS: 8:30 - 5:00

Donald Lockwood
President
PHONE: 206-361-3854

Eric Rohlman
Senior Vice President,
Operations
PHONE: 206-670-4166

Bill Eastwood
Vice President
Benefit Services
PHONE: 206-670-4168

Janet Russell
Manager
Federal Programs
PHONE: 206-670-5504

PART I

WEST VIRGINIA

(See Blue Cross and Blue Shield of Virginia)

WISCONSINBLUE CROSS & BLUE SHIELD UNITED OF WISCONSIN

P.O. Box 2019

Milwaukee, Wisconsin 53201-2019

STREET ADDRESS:

1515 N. RiverCenter Drive
Milwaukee, Wisconsin 53212-3953PROVIDER SERVICE AREA: States of Wisconsin, New York, New Jersey,
Puerto Rico, Michigan, and Minnesota
SPECIAL CLAIMS: HHA and HospicePHONE: 414-226-5000
FAX: 414-226-5226
or 414-226-6033AGREEMENT NO. HCFA 87-001-1.70
HOURS: (Winter) 8:00 - 4:30
(Summer) 7:45 - 4:30
(Fri. Only) 7:45 - 1:30Thomas R. Hefty
Chairman, President and
Chief Executive Officer
United Wisconsin
Services
TEL: 414-226-6295Marvilene King
Director of Federal
Programs
PHONE: 414-226-5160Timothy F. Cullen
President and Chief
Operating Officer
Government Programs
PHONE: 414-226-6004Steven Banas
Medicare Contract
Administration
Government Programs
PHONE: 414-226-5071WYOMINGBLUE CROSS AND BLUE SHIELD OF WYOMING

4000 House Avenue

P.O. Box 2266

Cheyenne, Wyoming 82001

PROVIDER SERVICE AREA: State of Wyoming

PHONE: 307-634-1393
FAX: 307-778-8582AGREEMENT NO. HCFA 87-001-1.71
HOURS: 8:00 - 5:00Charles E. Chapman
President
Medicare Coordinator
PHONE: 307-634-1393Lloyd Wilder
Senior Director of
Federal Programs
PHONE: 307-634-1393

PART II - BLUE SHIELD PLANS

ALABAMA

BLUE CROSS AND BLUE SHIELD OF ALABAMA

450 Riverchase Parkway, East
Birmingham, Alabama 35298

JURISDICTION: State of Alabama

PHONE: 205-988-2100
FAX: 205-733-7255

CONTRACT NO. HCFA 87-003-2
HOURS: 8:00 - 4:45

E. Gene Thrasher
President and
Chief Executive Officer
PHONE: 205-988-2116

Charles R. Hartsell
Senior Vice President
of Claims and
Legislative Affairs
PHONE: 205-988-2126

Leigh Forman
Manager
Medicare B Claims
PHONE: 205-988-2777

Horace L. (Dick) Jones
Executive Vice President
PHONE: 205-988-2121

Linda Northcutt
Director
Medicare Claims
Administration
PHONE: 205-988-2137

ALASKA

(See Aetna Life and Casualty Company)

ARIZONA

(See Aetna Life and Casualty Company)

ARKANSAS

ARKANSAS BLUE CROSS AND BLUE SHIELD, INC.

A MUTUAL INSURANCE COMPANY

601 Gaines Street
Little Rock, Arkansas 72203

JURISDICTION: State of Arkansas and Louisiana

PHONE: 501-740-5011
FAX: 501-378-2804

CONTRACT NO. HCFA-87-004-2
HOURS: 8:00 - 4:45

George K. Mitchell, M.D.
President
PHONE: 501-378-2133

Regina H. Stewart
Vice President
Government Programs
PHONE: 501-378-2836

Theresa Milligan
Manager, Government
Programs Support
PHONE: 501-378-2078

Sharon Allen
Executive Vice President
PHONE: 501-378-2145

PART II

CALIFORNIA

CALIFORNIA PHYSICIANS' SERVICE
 (d/b/a BLUE SHIELD OF CALIFORNIA)
 P.O. Box 7013
 San Francisco, California 94120-7013

STREET ADDRESS:
 1 Beach Street
 San Francisco, California 94133

JURISDICTION: State of California (North)

PHONE: 415-445-5087
 FAX: 415-445-5677

CONTRACT NO. HCFA-87-005-2
 HOURS: 8:00 - 4:30

Peter F. Scott
 President and Chief
 Executive Officer
 PHONE: 415-445-5087

Michael Ganahl
 Senior Vice President
 and Chief Financial
 Officer
 PHONE: 415-445-5101

James McMurtry
 Vice President
 Medicare
 PHONE: 415-445-5455

Charles W. Stewart
 President
 PHONE: 415-445-5097

Margaret Green
 Senior Vice President
 Standard Claims and
 Medicare
 PHONE: 415-445-5646

Diane Jimenez
 Manager
 Medicare Liaison
 and Medical Review
 PHONE: 415-445-5413

COLORADO

ROCKY MOUNTAIN HOSPITAL AND MEDICAL SERVICE
 (d/b/a BLUE CROSS AND BLUE SHIELD OF COLORADO)
 700 Broadway
 Denver, Colorado 80273

JURISDICTION: State of Colorado

PHONE: 303-831-2131
 FAX: 303-839-5876

CONTRACT NO. HCFA-87-006-2
 HOURS: 8:00 - 4:30

Jerry Sconce
 Vice President
 Government Programs
 RMHCC
 PHONE: 303-831-2792

James Wanebo
 Director
 Medicare Part B Claims
 Operations
 PHONE: 303-831-2943

Sam Weidman
 Vice President
 Controller Finance
 PHONE: 303-831-2620

Tom Gillgannon
 Vice President
 Government Operations
 PHONE: 303-831-2788

Susan Schutte
 Director
 Government Services
 PHONE: 303-831-2276

PART II

CONNECTICUT

(See The Travelers Insurance Company)

DELAWARE

(See Pennsylvania Blue Shield)

DISTRICT OF COLUMBIA

(See Pennsylvania Blue Shield)

FLORIDABLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.

532 Riverside Avenue
P.O. Box 2078
Jacksonville, Florida 32231-0019

JURISDICTION: State of Florida

PHONE: 904-791-6111

FAX: 904-791-6838 (Medicare B Only)

CONTRACT NO. HCFA-87-009-2

HOURS: 8:00 - 4:30

William E. Flaherty
President

Bruce A. Davidson
Senior Vice President
Government Program
Operations
PHONE: 904-791-6779

W. Charles Scott
Vice President
Medicare Part B
PHONE: 904-791-6344

Betty Kennard
Director
Specialty Claims
PHONE: 904-791-6457

Robert Malinky
Director
Reimbursement & Benefits
Management
PHONE: 904-791-6650

Mario Rubio
Director
Customer Service
PHONE: 904-791-6954

Karen Tingen
Director
Reviews/Financial
Services
PHONE: 904-791-6871

Priscilla Davis
Director
MSP/DME Claims
PHONE: 904-791-8399

Curtis Lord
Director
System/Programs Change
Management
PHONE: 904-791-8090

Laura Rountree
Director
Suspense Claims/
Claims Entry
PHONE: 904-791-6370

PART II

GEORGIA

(See Aetna Life and Casualty Company)

HAWAII

(See Aetna Life and Casualty Company)

IDAHO

(See Connecticut General Life Insurance Company)

ILLINOISHEALTH CARE SERVICE CORPORATION233 North Michigan Avenue
Chicago, Illinois 60601

JURISDICTION: State of Illinois

PHONE: 312-938-6000
FAX: 312-861-0319CONTRACT NO. HCFA-89-010-2
HOURS: 8:00 - 4:00S. Martin Hickman
Chairman of the Board
and Chief Executive
Officer
PHONE: 312-938-6817John F. Nutting
Senior Vice President
Government Contracts
PHONE: 312-938-6209William J. Gowen
Vice President
Medicare B Operations
PHONE: 312-938-5775Raymond F. McCaskey
President and Chief
Operating Officer
PHONE: 312-938-6746Ann J. Shannon
Vice President
Medicare Part B Support
PHONE: 312-938-7474MARION FACILITY:
P.O. Box 995
Marion, Illinois 62959PHONE: 618-997-2311
FAX: 618-993-8091Barbara Harrigan
Senior Manager
Medicare Part BDonna Stewart
Medicare Coordinator

PART II**INDIANA****ASSOCIATED INSURANCE COMPANIES, INC. - ADMINASTAR**

OPERATIONS OFFICES:
 8115 Knue Street
 Indianapolis, Indiana 46250-2804

EXECUTIVE OFFICES:
 120 Monument Circle, Suite 200
 Indianapolis, Indiana 46204

JURISDICTION: State of Indiana

PHONE: 317-841-4425
FAX: 317-841-4691

CONTRACT NO. HCFA-88-011-2
HOURS: 8:00 - 4:00

L. Ben Lytle
 President and Chief
 Executive Officer
 PHONE: 317-488-6488

Stephen Crickmore
 President
 Medicare A and B
 PHONE: 317-841-4540

Ronald E. Rosenberg
 Executive Vice President
 Government and Consumer
 Sector
 PHONE: 317-488-6485

Marsha Barker
 Director
 Government Programs
 PHONE: 317-841-4405

Melissa Freeman
 Medicare Coordinator
 PHONE: 317-841-4419

IOWA

IASD HEALTH SERVICES CORP.
 636 Grand Avenue
 Station 28
 Des Moines, Iowa 50309

JURISDICTION: State of Iowa

PHONE: 515-245-4618
FAX: 515-245-3984

CONTRACT NO. HCFA-87-012-2
HOURS: 8:00 - 4:30

Robert D. Ray
 President and Chief
 Executive Officer

C. Craig Hennesy
 Chief Operating Officer

Sally T. Wood
 Vice President
 Government Programs

PART II

KANSASBLUE CROSS AND BLUE SHIELD OF KANSAS, INC.

1133 Topeka Avenue
P.O. Box 239
Topeka, Kansas 66601

JURISDICTION: States of Kansas, Western Missouri and Nebraska

PHONE: 913-291-7000
FAX: 913-291-7824

CONTRACT NO. HCFA-88-040-2
HOURS: 8:00 - 4:30

Thomas L. Miller
President and Chief
Executive Officer

Jay Lohmann
Vice President
Government Programs and
Community Affairs

KENTUCKYSOUTHEASTERN MUTUAL INSURANCE COMPANY

(d/b/a Blue Cross and Blue Shield of Kentucky, Inc.)
10100 Linn Station Road
Louisville, Kentucky 40223

JURISDICTION: State of Kentucky

PHONE: 606-281-5805
FAX: 502-339-5182

CONTRACT NO. HCFA-87-036-2
HOURS: 8:00 - 4:30

Steven T. Bow
President and Chief
Executive Officer
PHONE: 502-423-2522

Gary Calabrese
Director
Medicare Part B Division
PHONE: 606-281-5805

Robert B. Fleming
Executive Director
PHONE: 502-423-2550

Sheleen Q. Fryer
Executive Vice President
Operations
PHONE: 502-423-2099

LOUISIANA

(See Arkansas Blue Cross and Blue Shield, Inc.)

MAINE

(See Blue Cross and Blue Shield of Massachusetts, Inc.)

PART II

MARYLANDBLUE CROSS AND BLUE SHIELD OF MARYLAND, INC.

P.O. Box 4368, 1946 Greenspring Drive
 Timonium Industrial Park
 Timonium, Maryland 21093

CORPORATE HEADQUARTERS ADDRESS:

10455 Mill Run Circle
 Owings Mills, Maryland 21117

JURISDICTION: All Maryland Counties except Prince Georges
 and Montgomery (See Pennsylvania Blue Shield)

PHONE: 410-561-4045

FAX: 410-561-7951

CONTRACT NO. HCFA-87-014-2

HOURS: 8:00 - 4:15

Carl J. Sardegna
 President and Chief
 Executive Officer
 PHONE: 410-998-5252

Charles E. Vadakin
 Chief Operating Officer
 PHONE: 410-998-5850

Linda Benedict
 Vice President
 Government Programs
 PHONE: 410-998-6012
 or 410-561-4021

MASSACHUSETTSBLUE CROSS AND BLUE SHIELD OF MASSACHUSETTS, INC.

100 Summer Street
 Boston, Massachusetts 02110

JURISDICTION: States of Massachusetts, Maine,
 New Hampshire and Vermont

PHONE: 617-956-2000

FAX: 617-956-2703

CONTRACT NO. HCFA-87-015-2

HOURS: 8:00 - 4:00

William C. Van Faasen
 President and Chief
 Executive Officer
 PHONE: 617-956-3300

Martin V. Joyce, Jr.
 Executive Vice President
 Client Service Group
 PHONE: 617-956-3318

Louis J. Resca, Jr.
 Vice President of
 Government Programs
 PHONE: 617-956-3414

PART II

MICHIGANBLUE CROSS AND BLUE SHIELD OF MICHIGAN

600 Lafayette East
 Detroit, Michigan 48226

JURISDICTION: State of Michigan

PHONE: 313-225-9000
 FAX: 313-225-9397

CONTRACT NO. HCFA-88-016-2
 HOURS: 8:30 - 4:45

Richard E. Whitmer
 President and Chief
 Executive Officer
 PHONE: 313-225-0443

Rosalee Livingston
 Vice President
 Government Business
 Group
 PHONE: 313-225-0860

Catherine Schmitt
 Director
 Medicare B Operations
 PHONE: 313-225-0703

Robert H. Reveley
 Senior Vice President
 Michigan Services
 PHONE: 313-225-0661

Louis Gorning
 Director
 Government Budget and
 Planning
 PHONE: 313-225-7374

MINNESOTABLUE CROSS AND BLUE SHIELD OF MINNESOTA

P.O. Box 64357
 St. Paul, Minnesota 55164

STREET ADDRESS:
 Waterview Office Tower
 1200 Yankee Doodle Road
 Eagan, Minnesota 55122

JURISDICTION: All Minnesota Counties except Anoka, Dakota, Fillmore,
 Goodhue, Hennepin, Houston, Olmstead, Ramsey, Wabasha,
 Washington and Winona. (See Travelers Insurance Company).

PHONE: 612-456-8000
 FAX: 612-456-1050

CONTRACT NO. HCFA-88-035-2
 HOURS: 8:15 - 4:30

Andrew P. Czajkowski
 President
 PHONE: 612-456-8400

Jennifer Joy Bahnemann
 Vice President
 Government Programs
 PHONE: 612-456-8601

Mary Jane Salem
 Senior Manager
 Medicare B Operations
 PHONE: 612-456-8643

Norman C. Storbakken
 Group Vice President and
 Chief Financial Officer
 PHONE: 612-456-8040

PART II

MISSISSIPPI

(See The Travelers Insurance Company)

MISSOURI(See Blue Cross and Blue Shield of Kansas, Inc. for Western Missouri
and General American Life for Eastern Missouri)MONTANABLUE CROSS AND BLUE SHIELD OF MONTANA, INC.P.O. Box 4309
404 Fuller Avenue
Helena, Montana 59601

JURISDICTION: State of Montana

PHONE: 406-791-4000
FAX: 406-442-9968CONTRACT NO. HCFA-87-018-2
HOURS: 8:00 - 5:00Alan F. Cain
President
PHONE: 406-791-4000Hal Rawson
Vice President
Planning and Government
Operations
(Medicare Coordinator)
PHONE: 406-444-8262Marsha Vanderhoff
Medicare Manager
PHONE: 406-444-8374Terry R. Srenar
Vice President Planning
and Government ProgramsCarl J. Tanberg
Vice President and
General Manager
Great Falls DivisionNEBRASKA

(See Blue Cross and Blue Shield of Kansas, Inc.)

NEVADA

(See Aetna Life Insurance Company)

NEW HAMPSHIRE

(See Blue Cross and Blue Shield of Massachusetts)

NEW JERSEY

(See Pennsylvania Blue Shield)

NEW MEXICO

(See Aetna Life and Casualty Company)

PART II

NEW YORKWHOLEHEALTH INSURANCE NETWORK, INCORPORATED

(d.b.a. BLUE SHIELD OF WESTERN NEW YORK)

275 Oak Street, P.O. Box 356

Buffalo, New York 14240-0356

UPSTATE MEDICARE DIVISION:

7-9 Court Street

Binghamton, New York 13901-3197

JURISDICTION: The State of New York (except for the
Counties served by Empire and Group Health, Inc.)

PHONE: 716-855-7000

FAX: 716-855-6922

or 716-855-6921

CONTRACT NO. HCFA 87-022-2

HOURS: 8:15 - 4:30

John T. Manyon
President and
Chief Executive
Officer
PHONE: 716-855-6981Richard W. Schlehr
Senior Financial
Vice President
PHONE: 716-855-7117Mr. Pat Peri, Jr.
Senior Administrative
Vice PresidentJerry Maciejewski
Senior Vice President
and Chief Operating
Officer
Upstate Medicare
Division
PHONE: 607-772-
9264
FAX: 607-779-6395NOTE: Correspondence
concerning Medicare
should be sent directly
to the Upstate Medicare
DivisionEMPIRE BLUE CROSS AND BLUE SHIELD

622 Third Avenue

New York, New York 10017

JURISDICTION: Counties of Bronx, Columbia, Delaware, Dutchess,
Greene, Kings, Nassau, New York, Orange, Putnam, Richmond,
Rockland, Suffolk, Sullivan, Ulster and Westchester.

PHONE: 212-476-1000

FAX: 212-682-5746

CONTRACT NO. HCFA 87-021-2

HOURS: 8:30 - 4:30

Albert A. Cardone
Chairman of the Board
and Chief Executive
Officer
PHONE: 212-476-6060Harvey W. Friedman
Corporate Vice President
PHONE: 212-476-3781John B. Olsen
Vice President
Medicare Part B
Operations
PHONE: 914-243-7648
FAX: 914-243-7592

PART II

NORTH CAROLINA

(See Connecticut General Life Insurance Company)

NORTH DAKOTABLUE CROSS BLUE SHIELD OF NORTH DAKOTA

4510 13TH Avenue, S.W.

Fargo, North Dakota 58121

JURISDICTION: The States of North Dakota,
South Dakota and Wyoming

PHONE: 701-282-1100

FAX: 701-282-1002

CONTRACT NO. HCFA 87-023-2

HOURS: 8:00 - 4:30

Michael Unhjem
President
Chief Executive Officer
PHONE: 701-282-1327LeNoel Lichtsinn
Senior Vice President
PHONE: 701-282-1329David Cummings
Medicare Coordinator
and Manager
Medicare Operations
PHONE: 701-282-1220OHIO

(See Nationwide Mutual Insurance Company)

OKLAHOMA

(See Aetna Life and Casualty Company)

OREGON

(See Aetna Life and Casualty Company)

PART II

PENNSYLVANIAPENNSYLVANIA BLUE SHIELD

P.O. Box 890065

Camp Hill, Pennsylvania 17089-0065

FOR EXPRESS MAIL:

1800 Center Street

Camp Hill, Pennsylvania 17089

JURISDICTION: States of Pennsylvania; Delaware; and New Jersey;
District of Columbia; City of Alexandria, and Arlington
and Fairfax Counties in Virginia; Prince Georges and
Montgomery Counties in Maryland.

PHONE: 717-763-3151

FAX: 717-731-2431 (Center Street)
717-975-7045 (Center Street)
717-561-5608 (East Park Drive)

CONTRACT NO. HCFA 87-025-2

HOURS: 8:30 - 4:45

Samuel Ross
President and Chief
Executive Officer
PHONE: 717-763-3415

Everett F. Bryant
Senior Vice President
Government Business
PHONE: 717-763-3919

Terrence E. Bowling
Corporate Vice President
Medicare Business
PHONE: 717-975-7276

Joseph A. Ricci, M.D.
Vice President
Medical Affairs
PHONE: 717-763-3334

PART II

PUERTO RICO

SEGUROS DE SERVICIO DE SALUD DE PUERTO RICO, INC.
Box 71391, San Juan, Puerto Rico 00936-3628

STREET ADDRESS:
 1441 Franklin D. Roosevelt Avenue
 Caparra, Puerto Rico 00920

JURISDICTION: Puerto Rico and U.S. Virgin Islands

PHONE: 809-749-4949 (Switch Board)
 PHONE: 809-749-4080 (Medicare)
 FAX: 809-749-4091

CONTRACT NO. HCFA 87-033-2
 HOURS: 7:45 - 4:15
 Atlantic Standard Time

Miguel Vasquez-Deynes
 President
 PHONE: 809-749-4114

Earl M. Harper
 Vice President, Medicare
 PHONE: 809-749-4080

Orlando Lomba-Amador
 Assistant Vice President
 Medicare
 PHONE: 809-749-4031

Ms. Socorro Rivas
 Executive Vice President
 PHONE: 809-749-4118

Rubén Elí Matos
 Administrative Assistant
 Medicare
 PHONE: 809-749-4033

RHODE ISLAND

BLUE CROSS AND BLUE SHIELD OF RHODE ISLAND
444 Westminster Street
 Providence, Rhode Island 02903-3279

JURISDICTION: State of Rhode Island

PHONE: 401-459-1000
 FAX: 401-272-2389

CONTRACT NO. HCFA 87-026-2

Douglas J. McIntosh
 President

George Schobel
 Senior Vice President
 Government Programs

John Lauzon
 Director of Federal
 Programs

PART II

SOUTH CAROLINABLUE CROSS AND BLUE SHIELD OF SOUTH CAROLINA
MEDICARE

P.O. Box 100190
Columbia, South Carolina 29202

STREET ADDRESS
I-20 at Alpine Road
Columbia South Carolina 29219

JURISDICTION: State of South Carolina
SPECIAL CLAIMS: PE Nutrition, Immunosuppressive Drug

PHONE: 803-788-3860
FAX: 803-736-9289

CONTRACT NO. HCFA 87-027-2
HOURS: 8:30 - 5:00

M. Edward Sellers
President and
Chief Executive Officer

William R. Horton
Group Vice President
Government Programs

John N. Dart
Assistant Vice President
Medicare Part B

SOUTH DAKOTA

(See Blue Shield of North Dakota)

TENNESSEE

(See Connecticut General Life Insurance Company)

TEXASBLUE CROSS AND BLUE SHIELD OF TEXAS, INC.

901 South Central Expressway
Richardson, Texas 75080

JURISDICTION: State of Texas

PHONE: 214-669-6900
FAX: 214-669-7612

CONTRACT NO. HCFA 87-029-2
PHONE: 7:30 - 4:00

Rogers K. Coleman, M.D.
President
PHONE: 214-669-6011

Jeff Langmead
Chief Operating Officer
PHONE: 214-669-6065

Lelia Wright
Vice President
Medicare
PHONE: 214-669-7414

Vernon Walker
Vice President
Comptroller
PHONE: 214-669-6190

PART II

UTAHBLUE CROSS AND BLUE SHIELD OF UTAH

2455 Parley's Way
P.O. Box 30270, Medicare B
Salt Lake City, Utah 84130

JURISDICTION: State of Utah

PHONE: 801-487-6441

FAX: 801-481-6994

CONTRACT NO. HCFA 87-030-2

HOURS: 8:30 - 4:30

Jed H. Pitcher
President and
Chief Executive Officer
PHONE: 801-481-6665

Frank Leonard
Vice President
Finance
PHONE: 801-481-6535

Frank Brown
Vice President
Government Programs
(Medicare Coordinator)
PHONE: 801-481-6673

VERMONT

(See Blue Cross and Blue Shield of Massachusetts - Tri State)

VIRGINIA

(See The Travelers Insurance Company)

WASHINGTONKING COUNTY MEDICAL BLUE SHIELD

1800 Ninth Avenue, M/S 900
Post Office Box 21248
Seattle, Washington 98111-3248

JURISDICTION: State of Washington

PHONE: 206-464-3711

FAX: 206-587-4895

CONTRACT NO. HCFA 90-045-2

HOURS: 8:00 - 4:30

Winlock W. Pickering
President
PHONE: 206-464-3624

Dale M. Francis
Senior Vice President
PHONE: 206-464-3625

Edward C. Freutel
Vice President for
Medicare
PHONE: 206-464-3797

WEST VIRGINIA

(See Nationwide Mutual Insurance Company)

WISCONSIN

(See Wisconsin Physician's Service Corporation)

WYOMING

(See BC & BS of North Dakota)

PART III - COMMERCIAL AND INDEPENDENT**AETNA LIFE INSURANCE COMPANY****[HOME OFFICE]**

151 Farmington Avenue
Hartford, Connecticut 06156

EXPRESS MAIL ONLY:

Medicare Administration - M-323
306 Industrial Park Road
Middletown, Connecticut 06457

PART A PROVIDER SERVICE AREA: States of Arizona, California,
Connecticut, Florida, Illinois, Massachusetts, Nevada,
New Jersey, Pennsylvania, Tennessee and Washington

PART B JURISDICTION: States of Alaska, Arizona, Georgia, Nevada,
Oklahoma, Oregon, Hawaii, New Mexico, Guam, and
Northern Marianna Islands

SPECIAL CLAIMS: HHA, RHC, CHC, CSC

PHONE: 203-636-5666
FAX: 203-636-1337
FAX: 203-636-0111
FAX: 203-636-2721

AGREEMENT NO. HCFA 87-300-1
CONTRACT NO. HCFA 87-300-2

James W. McLane, CEO
Aetna Health Plans

Peggy Nail
Director
Part B
PHONE: 203-636-5643

Janet Kalas
Director Part A
PHONE: 203-636-5667

Alvin S. Parven
Vice President
Core Services Division
Aetna Health Plans

Cecil Bonneville
Director
Audit/Reimbursement
PHONE: 203-636-5612

Terrance Keefe
Manager, Fiscal
Management and
Planning
PHONE: 203-636-5671

Charles Gustafson
Vice President
Medicare Administration
PHONE: 203-636-5669

Alvin Perlman
Manager, Systems
PHONE: 203-636-5610

(AETNA FIELD OFFICES - NEXT 3 PAGES)

PART III**AETNA (Continued)****FIELD OFFICES - PART A****CALIFORNIA**

Pat Taormino
Regional Manager
Medicare Benefits
Administration
P.O. Box 808019
Petaluma, California
94975-8019
1353 Redwood Way
Petaluma, CA 94954

PHONE: 707-792-5801
PHONE: 707-664-0365
FAX: 707-795-1613
HOURS: 8:00 - 4:15

CONNECTICUT

William Doyle
Manager
Medicare Claims
Administration
270 Farmington Ave.
2nd Floor
P.O. Box 329
Farmington, CT 06032

PHONE: 203-677-8517
FAX: 203-676-9927

FLORIDA

Robert L. Grathwohl
Manager
Medicare Aetna
Health Plans
25400 U.S. 19 N.
Suite 135
Clearwater, FL
34623-2193

PHONE: 813-796-8292
FAX: 813-796-5694
HOURS: 8:00 - 4:15

ILLINOIS

Paul A. Klopfenstein
Manager
Medicare Benefits
Administration
4507 N. Sterling Avenue
P.O. Box 1702
Peoria, IL 61615-3800

PHONE: 309-686-2310
FAX: 309-686-1142

PENNSYLVANIA

Gerald G. Livesey
Manager
Medicare Benefits
Administration
501 Office Center Drive
Fort Washington, PA
19034

PHONE: 215-643-1770
FAX: 215-540-9520
HOURS: 8:00 - 4:15

AUDIT AND REIMBURSEMENT**CALIFORNIA**

Ricardo R. Yumul
Manager, Medicare
Audit and Reimbursement
Administration
P.O. Box 808019
Petaluma, CA 94975-8019

1353 Redwood Way
Petaluma, CA 94954

PHONE:
707-792-5850 (Claims)
707-664-0801 (Audit)
FAX: 707-795-6236
HOURS: 8:00 - 4:15

Joe Padre, Manager
Medicare Audit and
Reimbursement
6180 Laurel Canyon Blvd.
Suite 201
North Hollywood, CA
91606-3266

PHONE: 818-769-0600
FAX: 818-769-7808

CONNECTICUT

Edward J. Rogers
Manager
Aetna Medicare
Administration
Medicare Provider
Reimbursement
One Hartfield Executive
Park
160 Bridge Street
East Windsor, CT 06088

PHONE: 203-627-6811
FAX: 203-627-9231
HOURS: 7:45-3:30

PART III

AETNA (Continued)AUDIT AND REIMBURSEMENT (Continued)FLORIDA

Michael Clark
Manager
Aetna Audit
Administration
25400 U.S. Highway 19N
Suite 107
Clearwater, FL
34623-2193

PHONE: 813-796-5666
FAX: 813-796-9234
HOURS: 8:00 - 4:10

ILLINOIS

Arturgo Garvida
Manager
Medicare Claims
Administration
Audit and Reimbursement
1555 Mittel Drive
Suite D
Wood Dale, IL 60191

PHONE: 708-595-6880
FAX: 708-595-8013
HOURS: 8:00 - 4:00

PENNSYLVANIA

Dennis Phipps
Manager
Provider Audit
501 Office Center Drive
Fort Washington, PA
19034

PHONE: 215-540-9520
FAX: 215-540-9520

NEVADA

Peter Tibone
Administration
Medicare Audit
P.O. Box 19140
Las Vegas, NV 89109

PHONE: 702-736-1790
FAX: 702-736-1769

John Steinhilber
Administrator
Medicare Audit and
Reimbursement
4600 Keitzke Lane
Suite 134D
Reno, NV 89502

PHONE: 702-825-2300
FAX: 702-825-1325

WASHINGTON

Sheldon Grossman
Manager
Medicare Audit and
Reimbursement
Century Square Bldg.
Suite 1620
1501 Fourth Avenue
Seattle, WA 98101

PHONE: 206-682-3795
FAX: 206-621-0335

PART III

FIELD OFFICES - PART BARIZONA

Rufus O. Sadler
Manager
Medicare Claims
Administration
P.O. Box 37230
C-100
Phoenix, AZ 85069

PHONE: 602-870-6203
FAX: 602-870-6298
HOURS: 8:00 - 4:20

GEORGIA

Don Stiller
Manager
Medicare Claims
Administration
P.O. Box 60010
Savannah, GA 31420-0010

STREET ADDRESS:
12052 Middleground Road
Suite A
Savannah, GA 31419-1699

PHONE: 912-921-3010
FAX: 912-927-6946

HAWAII

Gladys Yamashiro
Manager
Medicare Claims Division
P.O. BOX 3947
Honolulu, HI 96812-3947

STREET ADDRESS:
1001 Bishop Street
Pauahi Tower
Honolulu, HI 96812

PHONE: 808-524-1240
FAX: 808-599-5457
HOURS: 7:00 - 4:20

OKLAHOMA

Fred C. Bush
Manager
Medicare Claims
Administration
701 Northwest
63rd Street, 3rd Floor
Oklahoma City, OK 73116

PHONE: 405-848-6257
FAX: 405-848-0131
HOURS: 7:45 - 4:00

OREGON

Kenneth Kerns
Manager
Medicare Claims
Administration
P.O. Box 1997
Portland, OR 97207-1997

PHONE: 503-243-5351
FAX: 503-243-5598
HOURS: 8:00 - 4:05

NEW MEXICO

Anne C. Hensler
Supervisor
Medicare Claims
Administration
600 Second N.W.
Suite 500
Albuquerque, NM 87102

PHONE: 505-843-7771
FAX: 505-243-6635

PART III

COOPERATIVA DE SEGUROS DE VIDA DE PUERTO RICO

GPO Box 3428

San Juan, Puerto Rico 00936-3428

STREET ADDRESS:

400 Americo Miranda Avenue, Villa Nevarez

Rio Piedras, Puerto Rico 00927

PROVIDER SERVICE AREA: Puerto Rico and U.S. Virgin Islands

PHONE: 809-498-5930

FAX: 809-756-8199

AGREEMENT NO. HCFA 87-326-1

HOURS: 8:00 - 4:30

Atlantic Standard Time

Gabriel Dolagaray

President

PHONE: 809-758-7854

Jose A. Brull

Vice President

Medicare

PHONE: 809-758-9720

(Switch Board)

809-763-2053

(Direct Line)

Andrés Rodriguez

Assistant Vice President

Audit and Reimbursement

PHONE: 809-758-8615

Maria Cristina Ortiz

Executive Vice President

PHONE: 809-764-8469

Mrs. Alba Cosme de Natal

Assistant Vice President

Medicare Division

PHONE: 809-764-4060

CONNECTICUT GENERAL LIFE INSURANCE COMPANY (CGLIC) a CIGNA Company

Hartford, Connecticut 06152

JURISDICTION: States of Idaho, North Carolina, Tennessee

PHONE: 203-726-4235

FAX: 203-726-1648

CONTRACT NO. HCFA 91-330-2

HOURS: 8:15 - 4:15

Lawrence P. English

President and Chief

Executive Officer

PHONE: 203-726-4235

MEDICARE RESPONSIBILITIES

Arthur Lifson

Vice President

CIGNA Corporation

C-328

Hartford, CT 06152

PHONE: 203-726-8736

CONNECTICUT GENERAL LIFE INSURANCE COMPANY FIELD OFFICES - NEXT PAGE

PART III

CONNECTICUT GENERAL LIFE INSURANCE COMPANY
(Continued)

FIELD OFFICES

IDAHO

Judy Webb
 Field Director
 P.O. Box 8048
 Boise, Idaho 83707

STREET ADDRESS:
 3150 N. Lakeharbor Lane
 Suite 254
 Boise, Idaho 83703

PHONE: 208-342-1410
FAX: 208-336-4221
HOURS: 8:00 - 4:00

**NORTH CAROLINA
AND TENNESSEE**

2 Vantage Way
 Nashville, TN 37228

N. Michael Brown
 Vice President
 P.O. Box 671
 Nashville, TN 37202

PHONE: 615-244-5600
FAX: 615-244-9433
HOURS: 8:30 - 4:00

William Seal, Director
 Tennessee Medicare
 P.O. Box 1465
 Nashville, Tn 37202
PHONE: 615-248-6235

Elaine Reed
 Director
 North Carolina Medicare
 P.O. Box 671
 Nashville, TN 37202

SATELLITE OFFICE

Faye Hoggard
 Manager
 1 Triad Center
 Suite 240
 7736 McCloud Road
 Greensboro, NC 27409

PHONE: 919-665-0380
FAX: 919-665-0327
HOURS: 8:30 - 4:00

GENERAL AMERICAN LIFE INSURANCE COMPANY

P.O. Box 505
 St. Louis, Missouri 63166

STREET ADDRESS:
 13045 Tesson Ferry Road
 St. Louis County, Missouri 63128

JURISDICTION: Eastern Missouri

PHONE: 314-843-8700
FAX: 314-525-5593

CONTRACT NO. HCFA 87-309-2
HOURS: 8:00 - 4:30

Richard A. Liddy
 President and Chief
 Executive Officer

Walter Schultz
 Vice President
 Group Information
 Systems

PART III

GROUP HEALTH INCORPORATED
88 West End Avenue
New York, New York 10023

JURISDICTION: Queens County, New York

PHONE: 212-721-1300
FAX: 212-721-0580

CONTRACT NO. HCFA 87-320-2
HOURS: 9:00 - 5:00

Frank Branchini
President

Lynne Ridgeway
Assistant Vice President
PHONE: Ext 342

Jacqueline McNeill
Director
Program Integrity
PHONE: Ext. 310

James E. Ryan
Vice President
PHONE: Ext. 400

Peter S. Moore
Assistant to the
Vice President
PHONE: Ext. 380

Sean Martinez
Director
Claims Processing
PHONE: Ext. 356

Paul G. Deutsch, M.D.
Medicare Director
PHONE: Ext. 316

HAWAII MEDICAL SERVICE ASSOCIATION
Medicare Administration
P.O. Box 860
Honolulu, Hawaii 96808-0860

STREET ADDRESS:
818 Keeaumoku
Honolulu, Hawaii 96814

PROVIDER SERVICE AREA: State of Hawaii, Guam, American Samoa,
and Northern Marianas

PHONE: 808-944-2324
FAX: 808-944-9419

AGREEMENT NO. HCFA 87-002-1
HOURS: 7:30 - 4:15

Marvin B. Hall
President
PHONE: 808-944-3578

Gwen Miyasato
Vice President
Government Programs
PHONE: 808-944-2403

Joji Nouchi
Vice President
Audit and Reimbursement
PHONE: 808-536-4020

Robert Hiam
Senior Vice President
PHONE: 808-944-3580

PART III

MUTUAL OF OMAHA INSURANCE COMPANY

P.O. Box 1602
Omaha, Nebraska 68101

STREET ADDRESS:
3301 Dodge Street
Omaha, Nebraska 68131

PROVIDER SERVICE AREA:

States of Alabama, *Arkansas, California, *Colorado, District of
Columbia, Florida, Georgia, *Hawaii, Iowa, Kansas, *Kentucky,
Louisiana, Maryland, *Mississippi, Missouri, Nebraska,
*New Mexico, *North Carolina, Oklahoma, *South Carolina,
Texas, Virginia, West Virginia, *Utah
(*For Corporate Nominations Only)

PHONE: 402-978-2860
FAX: 402-351 8047

AGREEMENT NO. HCFA 87-319-1
HOURS: 8:00 - 4:30

John W. Weekly
President and
Chief Operating Officer

Richard G. Bath
Vice President and
Director, Medicare
Administration
PHONE: 402-978-2587

William F. Taylor
Assistant Vice President
and Director
Medicare Operations
PHONE: 402-978-2570

Kathryn R. Macumber
Senior Vice President
Individual Claims and
Medicare

Lewis O. White
Manager
Field Operations
PHONE: 402-978-8585

James E. Schmitz
Second Vice President
Director, Audit and
Reimbursement
PHONE: 402-978-2589

FIELD OFFICESCALIFORNIA

William L. Yarletz
Regional Medicare
Manager
Suite 223
2740 Fulton Avenue
Sacramento, CA 95821

PHONE: 916-481-4700
HOURS: 8:00 - 4:30

Richard N. Eclarin
Audit Manager
Suite 405
901 Corporate Center
Drive
Monterey Park, CA 91754

PHONE: 213-881-9586
HOURS: 8:00 - 4:30

GEORGIA

William C. Otto
Regional Medicare
Manager

Dalton E. Fraley
Audit Manager
Suite 300
2400 Herodian Way
Smyrna, GA 30080

PHONE: 404-988-9052
HOURS: 8:00 - 4:30

MISSOURI

Sal R. Froio
Audit Manager
11701 Borman Drive
Suite 285
St. Louis, MO 63146

PHONE: 314-997-6626
HOURS: 8:00-4:30

James Flemming
Audit Supervisor
10220 North Executive
Hills Boulevard
Suite 220
Kansas City, MO 64158

PHONE: 816-891-6500
HOURS: 8:00 - 4:30

MUTUAL OF OMAHA FIELD OFFICES (Continued)NEBRASKA

Frank M. Kiblinger
Regional Medicare
Manager

Richard L. Behrends
Audit Manager
3201 Farnam Street
Omaha, NE 68131

PHONE: 402-978-5381
HOUR: 8:00 - 4:30

TEXAS

Guy A. Trigg
Regional Medicare
Manager

Neil A. Milbrandt
Audit Manager
14200 Midway Road,
Suite 125
Dallas, TX 75244

PHONE: 214-386-4061
HOURS: 8:00 - 4:30

NATIONWIDE MUTUAL INSURANCE COMPANY (HOME OFFICE)

P.O. Box 16788 or P.O. Box 16781
Columbus, Ohio 43216

STREET ADDRESS:
Three Nationwide Plaza
Columbus, Ohio 43215

JURISDICTION: States of Ohio and West Virginia

PHONE: 614-249-7111
FAX: 614-249-3732

CONTRACT NO. HCFA 87-311-2
HOURS: 8:00 - 4:30

John E. Fisher
General Chairman
PHONE: 614-249-5400

William P. Ramsey
Vice President
Medicare
PHONE: 614-249-7078

C. Nelson Merrell
Medicare Claims
Department Manager
PHONE: 614-249-7124

Peter F. Frenzer
President
Nationwide Corporation
and Nationwide Life
PHONE: 614-249-7643

Stephen A. Johnson
Beneficiary and Provider
Services Department
Manager
PHONE: 614-249-7067

Jeannine M. Keating
Administrative Support
Services Department
Manager
PHONE: 614-249-4691

Harvey S. Galloway, Jr.
Senior Vice President
and Chief Actuary
PHONE: 614-249-7662

Alice Faryna, M.D.
Medicare Medical
Director
PHONE: 614-249-2667

FIELD OFFICE ADDRESS:
P.O. Box 3183
1207 Quarrier Street
Charleston, WV 25332
PHONE: 213-748-2311
HOURS: 8:00 - 4:30

Deanna L. Myers
District Manager
PHONE: 304-346-0411

PART III

TRANSAMERICA OCCIDENTAL LIFE INSURANCE COMPANY

P.O. Box 5072
Upland, California 91785-5072

STREET ADDRESS:
1149 S. Broadway, 3rd Floor
Los Angeles, California 90015

JURISDICTION: State of California (South)
SPECIAL CLAIMS: PE

PHONE: 213-748-2311
FAX: 213-741-7939

CONTRACT NO. HCFA 87-312-2
STAGGERED HOURS: 7:00 - 5:30

David R. Carpenter
President and
Chief Executive Officer
PHONE: 213-742-2131

Neil F. Bass
Vice President
and Chief Medicare
Administrator
PHONE: 213-742-2561

DIVISION MANAGERS/SECOND
VICE PRESIDENTS

Stanley Friedman
Professional and
Beneficiary Services
PHONE: 213-742-2578

Stephanie Quincy
Special Benefits
Processing
PHONE: 213-742-2569

Inell Browning
Claim Control and
Processing
PHONE: 213-742-2576

George Garcia
Medicare Quality
Assessment
PHONE: 213-742-2527

Cathy Rivera
Department Manager
PEN Claims
PHONE: 213-742-2628

PART III

THE TRAVELERS INSURANCE COMPANY
(CORPORATE OFFICES)
THE TRAVELERS COMPANIES
 One Tower Square
 Hartford, Connecticut 06183

(GOVERNMENT OPERATIONS MAIL & EXPRESS MAIL)
 2 Riverview Square
 99 East River Drive
 East Hartford, CT 06108

PART A PROVIDER SERVICE AREA: States of Connecticut,
 New York and Michigan

PART B JURISDICTION: States of Connecticut, Minnesota
 (See BC & BS of Minnesota), Mississippi, and Virginia

SPECIAL CLAIMS: Railroad Retirement Board

PHONE: 203-277-3897
FAX: 203-954-2328

AGREEMENT NO. HCFA 87-301-1
CONTRACT NO. HCFA 87-301-2
CONTRACT NO. RRB 88-001-6

E.H. Budd
 Chairman of the Board

MEDICARE OPERATIONS
 Richard S. Stuart
 Vice President
 Government Operations

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FIELD OFFICE - PART A

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FIELD OPERATIONS-PART B

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PART III**FIELD OFFICES - PART A - AUDIT/REIMBURSEMENT****CONNECTICUT**

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PHONE: 203-639-3000
FAX: 203-639-3202
HOURS: 8:00 - 4:15

MICHIGAN

David M. Gross
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1000 Travelers Tower
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FAX: 313-423-2009
HOURS: 8:00 - 4:00

NEW YORK

John Fazzio
Medicare Manager
Travelers Financial
Center
90 Merrick Avenue
P.O. Box 7004-11554
East Meadows, NY 11554

PHONE: 516-296-2000
FAX: 516-296-2780
HOURS: 8:00 - 4:15

FIELD OFFICES PART B**CONNECTICUT**

Dale Wilkison
Manager
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538 Preston Avenue
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PHONE: 203-639-3000
FAX: 203-639-3018
HOURS: 8:00 - 4:15

MINNESOTA

Kathleen Oleen
District Manager
The Travelers Co.
8120 Penn Avenue
Bloomington, MN
55431

PHONE: 612-885-2800
FAX: 612-885-2839
HOURS: 8:00 - 4:15

MISSISSIPPI

J. Keith Walton
District Manager
P.O. Box 22545
Jackson, MS
39225-2545

FOR EXPRESS MAIL:
Woodlands Office Park
795 Woodland Parkway
2nd Floor
Ridgeland, MS 39157

PHONE: 601-977-5750
FAX: 601-957-3729
HOURS: 8:15 - 4:30

VIRGINIA

Jerry R. Kennerly
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P.O. Box 26463
Richmond, VA 23261-6463

FOR EXPRESS MAIL:
300 Arboretum Place
Richmond, VA 23236

PHONE: 804-330-6100
FAX: 804-330-6101
HOURS: 8:00-4:15

RAILROAD RETIREMENT BOARD

844 Rush Street
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BUREAU OF DISABILITY AND MEDICARE OPERATIONS

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Joseph Giansante
Contractor Operations
Specialist

ON SITE AT:
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PART III

WISCONSIN PHYSICIANS' SERVICE INSURANCE CORPORATIONCLAIMS:

P.O. Box 1787
Madison, Wisconsin 53701

ADMINISTRATION:

P.O. Box 8190
Madison, Wisconsin 53708

STREET ADDRESS:

1717 West Broadway
Monona, Wisconsin 53713

JURISDICTION: State of Wisconsin

PHONE: 608-221-4711
FAX: 608-221-3614

CONTRACT NO. HCFA 87-032-2
HOURS: (Winter) 7:25 - 4:00
(Summer) 7:10 - 4:15
(Friday Only) 7:10 - 11:10

James R. Riordan
President and Chief
Executive Officer
PHONE: 608-221-5142

Ned Boston
Director
Medicare Division
PHONE: 608-221-5084

Dave Baker
Manager
Support Operations
PHONE: 608-221-5147

William Bathke
Executive Vice President
PHONE: 608-221-4711
Ext. 3490

Mary Strobe
Manager
Claims Operations
PHONE: 608-221-6898

Dr. Harold Manhart
Vice President
Medical Affairs
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Claims Operations
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